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February 9, 2011

FILED/ACCEPTED

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FEB - 9 2011

Federal Communications Commission Office of the Secretary

Marlene H. Dortch, Secretary Federal Communications Commission 445 12<sup>th</sup> Street, S.W. Washington, D.C. 20554

Re: Annual 47 C.F.R. § 64.2009(e) CPNI Certification;

Globecomm Systems Inc.; Form 499

Filer ID 824200

Dear Ms. Dortch:

Globecomm Systems Inc. ("GSI"), by counsel, provides the following CPNI Certification pursuant to 47 C.F.R. § 64.2009(e) and the Public Notice, DA 11-159, released January 28, 2011. Although GSI still does not believe it is required to file such a CPNI Certification, as set forth in its letter in response to the Enforcement Bureau's letter in File No. EB-08-TC-2279, dated September 15, 2008, that matter is still pending and so out of an abundance of caution and in a good faith attempt to comply with all Commission rules and regulations, GSI hereby submits the attached CPNI Certification.

As set forth in the CPNI Certification, GSI has adopted a CPNI Protection Policy and is in compliance with the CPNI rules. Accordingly, GSI submits the CPNI Certification. If you have any further questions, please feel free to contact the undersigned.

Respectfully submitted,

Michelle A. McClure

Counsel to Globecomm Systems, Inc.

Enclosure

## Annual 47 C.F.R. § 64.2009(e) CPNI Certification

#### EB Docket 06-36

**Attachment 1: Statement Concerning Company Procedures** 

Globecomm Systems Inc. ("GSI") does not routinely collect customer proprietary information ("CPNI") but any CPNI it may possess is protected by utilizing the following procedures:

- 1. GSI conducts annual ethics training for all employees. This includes training on proper protection of customer proprietary information. All employees sign a Non Disclosure Agreement upon being hired and the annual training includes reminders of their legal obligations under those NDAs.
- 2. Any CPNI is to be stored in protected areas and provided only to those with a need to know. To ensure that any CPNI is not accidentally disclosed, CPNI is to be destroyed as soon as it is no longer required for Globecomm to provide service to the customer.
- 3. GSI will not use CPNI for any purpose other than to provide services to the customer. We will not sell or transfer CPNI to any third party.
- 4. Customers are to have access to its own CPNI only through a secure web portal that requires a username and password access. Usernames and passwords are only provided to customers who have been authenticated through Contracts or Program Management.
- 5. GSI's policy is to provide immediate notification to a customer by email if we believe any of the customer's proprietary information has been compromised. Any report from a customer who believes its proprietary information has been compromised is immediately forwarded to the General Counsel's office for investigation.

### Annual 47 C.F.R. § 64.2009(e) CPNI Certification

#### EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2010

Date filed: February 9, 2011

Name of company covered by this certification: Globecomm Systems Inc.

Form 499 Filer ID: 824200

Name of signatory: Julia Hanft

Title of signatory: Vice President and General Counsel

I, Julia Hanft, Vice President and General Counsel, Globecomm Systems Inc. (the "Company"), certify that I am an officer of the Company, and acting as an agent of the Company, that I have personal knowledge that the Company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 et. seq.

Attached to this certification is an accompanying statement explaining how the Company's procedures ensure that the Company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et. sq.* of the Commission's rules.

The Company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The Company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The Company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Date \_\_\_\_ 9-Feb-11\_\_\_

Signed

Julia Hanft

Vice President and General Counsel

Julia Hantt

Globecomm Systems Inc.

Attachment:

Accompanying Statement explaining CPNI procedures